

WITHDRAWAL FORM

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Subject: Exercise of the right of withdrawal pursuant to Legislative Decree
206/2005 (Consumer Code)

I, the undersigned _____ (Tax Code _____),
born in _____ on _____ and residing in
_____ at Via _____, phone
number _____, email address _____

Hereby communicate my intention to withdraw from the sales contract relating to
the following jewelry item(s):

ORDER DETAILS

Order number: _____

Order date: _____

Date of product(s) receipt: _____

Product details: e.g. "white gold ring with diamond":

Product code: _____

Quantity of product(s): _____

Unit price: _____

SKU code: _____

REASON FOR WITHDRAWAL

- The product does not meet my expectations
- The product differs from the description/image online
- I changed my mind
- The product arrived damaged (please attach photos)
- Other (please specify):

PREFERRED REFUND METHOD

Please indicate how you prefer to receive the refund. The refund will be made using the same payment method chosen by the customer for the purchase, unless otherwise agreed and at no additional cost:

- BANK TRANSFER: _____
- Account holder's name: _____
- IBAN: _____
- BIC/SWIFT: _____
- Other (specify, only if previously agreed):

CUSTOMER COMMITMENT

The undersigned undertakes to return the mentioned jewelry item(s), intact in all its/their parts, complete with all accessories (certificates of authenticity, guarantees, original boxes, etc.) and in the original packaging, within 14 days of this withdrawal communication.

Date: _____

Customer's signature: _____

Return Instructions

Packaging: Carefully pack the jewelry item(s) in the original packaging, including all accessories, certificates, and guarantees. Ensure it is well protected to avoid damage during transport.

Shipping: Send the package to the following address: Luca Risivi, Via dei Pettinari, 61, 00186, Rome, RM. We recommend using a trackable and insured shipping method, as the customer is responsible for the return until the package is received by us. Return shipping costs are borne by the customer.

Timing: The refund will be processed within 14 days of receiving the returned product(s) at our warehouse, after verifying the integrity of the jewelry item(s) and compliance with the withdrawal conditions.

IMPORTANT NOTES

- The right of withdrawal can be exercised within 14 days of receiving the product(s);
- The jewelry must be returned intact, not worn or damaged, and complete with all parts, original packaging, and any certificates of guarantee and authenticity;
- For hygiene and safety reasons, some types of jewelry (e.g. stud earrings once worn) may not be eligible for withdrawal if the original seal has been removed. Please check our Terms of Sale for more details as specified therein;
- The right of withdrawal does not apply to goods made to measure or clearly personalized pursuant to art. 59, paragraph 1, letter c) of the Consumer Code as specified in the Terms of Sale;
- The direct return shipping costs are borne by the customer;
- The refund will include the purchase price of the jewelry and the initial shipping costs (if applicable, and only if the withdrawal concerns the entire order). Additional shipping costs for non-standard delivery methods will not be refunded.